ABOUT THE WELLSPRING

Our Mission: To strengthen and value individuals and families through professional services and community leadership with compassion and integrity.

Founded in 1931, The Wellspring is one of the state’s oldest and most effective non-profits. The Wellspring is an umbrella organization focused on leading our community in serving people in need. Strengthening the lives of individuals and families is the tie that binds our programs together.

Our programming includes mentoring through Big Brothers Big Sisters of Northeast Louisiana; counseling, therapy and supervised visitation services through the Counseling & Family Development Center; comprehensive residential and non-residential services for survivors of domestic violence, dating violence, sexual assault and stalking; and an array of homeless and Veterans’ programs and services throughout Northeast Louisiana serving some of our region’s most vulnerable individuals and families who are homeless, chronically homeless or at-risk of becoming homeless.

Get Involved: To support the work of The Wellspring, visit www.wellspringofnela.org, and click on “Donate/Volunteer,” or call 318-651-9314 for more information. Monetary gifts may be made by check or credit card. The Wellspring invites gifts through wills, insurance, trusts, or other planned giving for our endowment fund or specific program needs.

The Wellspring is a 501(c)(3) charitable not-for-profit corporation (Tax ID #: 72-0442226). Donations to The Wellspring are tax deductible to the fullest extent allowed by law.

BOARD OF DIRECTORS

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Child Safety Coordinator, Children’s Coalition of NELA

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Retired Educator and Business Owner

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Allen, Green & Williamson

Ramona Caldwell
Owner, Rialto Antique Market

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Curriculum Director, K-12 Franklin Parish School Board

Julie Emory
Children’s Coalition of NELA; Big Whit Foundation

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Caroline Cascio
President & CEO, The Wellspring
“Let there be peace on earth, and let it begin with me.” What an inspiring song lyric, and a wonderful theme for this year’s annual report. It certainly gives one a good feeling, but also carries a message of personal challenge to do everything we can to help bring about peace for all. The work of The Wellspring, which is always carried out in a manner consistent with its goals and objectives and mission statement, goes a long way toward the goal of peace on earth, for victims of domestic violence, families, children, the homeless, Veterans...the list goes on. I’m honored to have been the Board Chairman of an organization that takes on the challenge every day with an amazing staff that works tirelessly striving to achieve the goal.

Every year brings new achievements and milestones, and 2016 was no exception:

- The Wellspring was recognized by the Louisiana Bar Foundation at its annual gala as one of the leading and best agencies in the state involved in combating domestic violence and helping victims.
- The Peachy Keen Caper benefiting Big Brothers Big Sisters of Northeast Louisiana was again a great success, despite some uncooperative weather events, and will continue to be an exciting annual event...such fun!
- The 3rd Annual Staff Appreciation luncheon was held in November. This Board-sponsored event in appreciation for the loyalty and dedication of the staff of The Wellspring keeps getting bigger and better, and the great staff certainly deserves our appreciation.
- A Walk a Mile in Her Shoes event was held at ULM during sexual assault awareness month. I was privileged to sport a teal feather boa and wear high heel shoes while participating and walking. What a great event, although my toes made me wonder why high heel shoes exist.
- The Wellspring was fortunate to acquire ownership of two properties on Riverside Drive in Monroe, which secures a permanent home for the Family Justice Center, and includes an adjacent building that can be refurbished and used for program space for The Wellspring in the future.

It has been an honor to serve as Board Chair for the last two years. I’m confident that the new officers and directors will continue The Wellspring’s philosophies and objectives admirably. Of course, former Board members never really go away...we just stay involved in different ways...and I’m hoping to be a part of the historic refurbishment of The Wellspring’s Riverside buildings.

As I mentioned initially, we should all have a goal of “peace on earth,” and we should all accept the challenge that such a goal brings.

PEACE is defined by Merriam-Webster as “a state of tranquility or quiet; a state of security or order within a community; freedom from disquieting or oppressive thoughts or emotions; and harmony in personal relations.” For many who seek services at The Wellspring, experiencing such peace is foreign, or at best, far-fetched in their lives. There are many destructive forces within our society that erode the sense of peace and security for individuals and families in our region. Many children throughout our community are exposed to violence in their homes, schools, and neighborhoods on a daily basis. Safety and protection are undermined for the countless people in our area who live in fear of abuse or those who are haunted by depression, self-doubt or poverty. These persons seek refuge, security, and peace at The Wellspring.

As you read through our 2016 Annual Report, you will learn just a few of the ways in which The Wellspring works to bring about peace and wellbeing in the lives of our program participants. Our mission at work stories give you a glimpse at the peace of mind that is achieved by having a safe place to turn, being heard and understood, securing opportunities for one’s future, and gaining independence and stability. The Wellspring programs address each of the very definitions listed above as we go about the work of changing our community, one life at a time. I am proud to say that our work not only benefits the most vulnerable among us on a personal level, but also our community as a whole, as we take on leadership roles in the many collaborations we are engaged in to bring about true social change.

As we reflect on the accomplishments of the past year, we must also be mindful of the many challenges before us – those that we anticipate, and those that we cannot yet see on the horizon. We are grateful to have 86 years of sound leadership and experience to draw from to address these challenges, and to emerge an even stronger organization. In 2016, The Wellspring planted seeds of peace in the lives of nearly 3,000 individuals and families. If you are reading this annual report, whether as a donor, grantor, funder, community partner or concerned citizen, you, too, are a peacemaker. Thank you, and congratulations on a job well done. I invite you to continue with us on this journey, and join us as we create a more peaceful Northeast Louisiana.

Caroline Cascio
President & CEO

Bob Collier
Board Chair
AGENCY HIGHLIGHTS

The Wellspring served 2,896 clients (unduplicated) in 2016, according to general agency statistics. Service units (counseling sessions, safe shelter bed nights, case management sessions, client advocacy, group sessions, crisis calls, etc.) across all programs totaled 53,479 for 2016. Like our staff, our clients remain highly satisfied and those surveyed report a 97% average satisfaction rate across all programs for 2016.

The service area of The Wellspring covers a broad area made up of a number of North and Central Louisiana parishes. In 2016, 63% of persons served were from Ouachita Parish, and 37% came from the rural parishes. Of the total number served, more persons came from Morehouse (8.4%) and Franklin (7.8%) parishes than any other rural parish. The majority of our referrals come from friends/family (28.7%) followed by courts (11.5%), former clients (10.5%) and community agencies, (10.3%). We strive to use and manage the data we collect to make sound decisions and to increase and support and improve services to the people of our service area. The demographic breakout of our client population is shown on page 17 of this report.

In April, 2016, The Family Justice Center of Ouachita Parish was honored at the Louisiana Bar Foundation 30th Anniversary Gala as the recipient of the 2015 Calogero Justice Award. This award is named in honor of Chief Justice Pascal F. Calogero, Jr. who served on the Louisiana Supreme Court for 36 years. The Family Justice received the award in recognition of its significant contribution to the Louisiana justice system. Wellspring and Family Justice Center representatives attended this Black Tie event in New Orleans.

During Sexual Assault Awareness Month in April, 2016, The Wellspring and Sexual Assault Response Team (SART) collaborated with ULM Femhawks to hold a Walk A Mile In Her Shoes event on ULM’s campus. Males donned high heels for the walk to show support for survivors of sexual assault and domestic violence. ULM faculty, staff, students, The Wellspring staff and board, SART partners and members of the community participated in the event and cheered on participants. A candlelight vigil was held immediately following during which support for survivors was demonstrated by community partners and survivor testimony was shared.

The Wellspring received its largest donation in agency history, when we acquired two properties on Riverside Drive. In August 2016, the agency realized a dream that began more than decade ago, of securing a permanent home for The Family Justice Center of Ouachita Parish. The Wellspring also received an adjacent building that will be renovated for use as program space in the future.
AGENCY HIGHLIGHTS

In the summer of 2016, The Wellspring formed an important community collaboration with Louisiana State University Health Sciences Center at Shreveport, Department of Family Medicine and Comprehensive Care, to establish a rotation for their Family Medicine residents. As a result of this partnership, physicians will acquire knowledge, skills and attitudes necessary to become a physician proficient in treating critical issues facing families. Physicians will receive training in Trauma Informed Care in the assessment and ongoing management of survivors of physical, sexual or emotional abuse, violence and other traumatic events; how to recognize the presence of trauma symptoms and the role trauma has played in survivors’ lives; how to assess for signs of an abusive relationship; how to demonstrate sensitivity and an increased awareness of the barriers to leaving a domestic violence situation; and understanding the impact of Adverse Childhood Experiences (ACES).

“Our first year residents are having a great experience at The Wellspring. They are learning valuable information about families that they could not have gotten from other sources. Moreover, they have told me that they are using this information in the family medicine clinic.”

– Dr. David Boyle, Ph. D.

Wellspring staff had the opportunity to meet Governor John Bel Edwards at the Purple and Teal Banquet sponsored by the Louisiana Coalition Against Domestic Violence and the Louisiana Foundation Against Sexual Assault. Governor Edwards was honored with the Lifetime Achievement Award for all of the work he has done and continues to do as Governor to support victims of domestic violence and sexual assault.

The Wellspring Board of Directors and Staff Leadership embarked on a Strategic Planning Process in June, 2016. The Wellspring engaged Michele Robinson, Director of Major Gifts at Louisiana Tech University, to facilitate a Strategic Planning Session during which the group reflected on the 2013-2016 Strategic Plan, reviewing the accomplishments and learnings from the past 3 years. The Planning Session resulted in a new 3-year Strategic Plan which covered the strategic areas of funding, services & impact, human resources, collaboration, facilities, marketing, and internal processes.
PROGRAMS

Changing our community, one life at a time. The Wellspring makes Northeast Louisiana stronger by helping individuals and families from all walks of life to overcome challenges, identify resources, and develop workable solutions. Our mission is at work each day through the comprehensive, professional services The Wellspring offers:

BBBS of NELA provides mentoring and youth development. The program strives to make a positive difference in the lives of children and their families through relationships with caring, responsible adults. Learn more about BBBS of NELA online at bbbsofnela.org.

The Counseling and Family Development Center (CFDC) is one of the area’s premier providers of counseling and mental health services. The center’s professional staff provides individual and family therapy, play therapy, supervised visitation, custody evaluations, Employee Assistance Program services, community trainings, and critical incident stress debriefings. The center also serves as the only Accredited Sexual Assault Center in Northeast Louisiana. Learn more about this program by calling (318) 323-1505.

The Wellspring Domestic Violence Program and the Family Justice Center (FJC) community collaborative offer support for victims of domestic violence, dating violence, sexual assault and stalking. The program offers comprehensive residential and non-residential services to adults and children in violent, abusive relationships.

The Wellspring Outreach, Prevention & Rapid Re-housing (OPPR) and Permanent & Transitional Housing (P&TH) Programs provide a wide array of homeless and Veterans’ services to assist some of Northeast Louisiana’s most vulnerable individuals and families. These programs are dedicated to serving those who are homeless, chronically homeless, at-risk of becoming homeless, as well as those who are homeless with mental and physical disabilities, and domestic violence victims who are homeless in the rural parishes.
“These services are so important for youth in today’s society. They are being helped to learn to overcome obstacles, live independently and be successful through this wonderful program.”

Big Brothers Big Sisters of Northeast Louisiana (BBBS of NELA) is a nationally acclaimed evidence-based mentoring program believing that inherent in every child is the ability to succeed and thrive in life. As a member of the nation’s largest donor and volunteer supported mentoring network, BBBS of NELA makes meaningful, monitored matches between adult volunteers (Bigs) and children (Littles) ages nine through 18. BBBS of NELA holds itself accountable for children in its program to achieve measurable outcomes such as educational success; avoidance of risky behaviors; and higher aspirations, greater confidence and better relationships.

2016 Highlights

- Expanded services to Union Parish, and served 109 children in activities such as weekly after-school class, reading challenge, summer workshop and The Brave & The Beautiful Workshop for 57 teen girls
- Awarded $1,000 Start Something Scholarship to Brishauna Scurfield from Ouachita Parish High School
- Hosted 3rd Annual The Brave and The Beautiful workshop for 27 teen girls in Ouachita Parish in October
- Conducted 5th Annual Civic Engagement Institute for Youth in May, which engaged high school sophomores and juniors in the democratic process
- Graduated 36 students from the 15th annual class of The Chase Leadership Academy, a program focusing on education, job readiness, financial literacy and life skills
- Held 2nd Annual Peachy Keen Caper fundraiser in April
- Served 456 children in 2016
“I’ve never felt more comfortable talking to someone than I do here. My therapist makes me feel at home and genuinely cares about my wellbeing.”

The Counseling & Family Development Center (CFDC) is one of the area’s premier providers of counseling and mental health services. The staff of Licensed Professional and masters’ level Counselors have experience reconciling a wide range of family and individual concerns. The center also offers informational workshops, custody evaluations, play therapy and supervised visitation to help families thrive and enrich their relationships. The CFDC also provides Mental Health Consultation for Quality Start, a child care rating system in partnership with Tulane University and LA Department of Children & Family Services.

2016 Highlights

- The CFDC clinical team was selected to attend the International Summit on Violence, Trauma and Abuse Across the Lifespan in San Diego, CA in August. Members of the clinical staff received advanced training on the impact of trauma, intimate partner violence and risk assessment, custody evaluations and trauma informed care.
- The CFDC continued to serve as the area’s Sexual Assault Center and a member of the Sexual Assault Response Team (SART). During Sexual Assault Awareness Month in April, the SART partnered with ULM and the Femhawks to sponsor Walk a Mile in Her Shoes and Candlelight Vigil.
- Provided 2,894 counseling sessions, custody evaluations and supportive services to 512 clients.
- Melanie Aycock, LPC, Registered Play Therapist, Kinyada Gipson, LPC, and Abby Hayes, P-LPC, P-MFT received training in the Youth Cognitive Behavioral Therapy model and are partnering with Tulane and DCFS to bring this evidence-based practice to children experiencing Post-Traumatic Stress Disorder.
- The Family Visitation Center supervised 386 visits for 37 families (143 persons).
DOMESTIC VIOLENCE

“Everyone treated me as if I were family. The staff helped me get on my feet, and they treated my child so very well.”

The Domestic Violence (DV) program addresses family violence in Northeast Louisiana by offering free and confidential services to adults and children in violent, abusive relationships. The services offered can help survivors of domestic violence have a life free from emotional, physical and sexual abuse. Community awareness programs also help create consensus that abusive language and behavior will not be tolerated.

For more information about our collaboration with the Family Justice Center of Ouachita Parish, please visit the Coalitions and Collaborations section on page 16.

2016 Highlights

• Provided life-saving emergency shelter for 138 women and 151 children in imminent danger after fleeing violent abusers
• The FJC was honored at the Louisiana Bar Foundation 30th Anniversary Gala as the recipient of the Calogero Justice Award for its significant contribution to the Louisiana Justice System.
• Received $112,041 worth of donated goods to help persons served by program
• Reached out to 5,986 NELA school children, professionals and community members through trainings and presentations
• Provided holiday gifts to 167 children through Santa’s Workshop in December
• Provided 5,633 individual case management sessions
• Referred 31 persons to other shelters, because The Wellspring’s facility was at capacity
• Through funding from OVW, The Wellspring and FJC launched a program providing Legal Assistance to victims of domestic violence, dating violence, sexual assault and stalking.

The Wellspring’s Domestic Violence Program
&
Family Justice Center of Ouachita Parish
620 Riverside Drive
Monroe, LA 71201
318-998-6030
The Outreach, Prevention & Rapid Re-housing (OPRR) program manages a comprehensive array of homeless and Veterans’ programs and services throughout Northeast Louisiana. OPRR serves some of the region’s most vulnerable individuals and families including those that are homeless, chronically homeless or at risk of becoming homeless. This year OPRR received additional funding to serve these vulnerable populations in the rural areas, expanding general homeless services to 9 additional rural parishes.

The goals for the Veterans’ program are: to prevent Veterans and Veteran families from becoming homeless; to help Veterans and Veteran families who become homeless move into permanent housing as quickly as possible; and to increase housing stability for Veterans and their families.

The goals for our general homeless program include: to prevent families from becoming homeless; to help families who become homeless to move into permanent housing as quickly as possible; and to increase self-sufficiency, self-determination and housing stability for individuals and families.

2016 Highlights

- Played a key role in conducting our region’s annual Point-In-Time Count of the homeless in our region, revealing 188 persons homeless in one 24-hour period in January 2016. That translates to 1,880 persons homeless annually. (HOME Coalition of NELA)
- Served 165 adults and 79 children through the Supportive Services for Veteran Families (SSVF) grant
- Provided street outreach to 90 people through Projects for Assistance in Transition from Homelessness (PATH) services
- Served 122 adults and 236 children through Home at Last (HAL) grant
- Served 33 adults and 39 children through the Emergency Solutions grant, which was funded by the City of Monroe
- Our Veterans’ Services program was selected by Jim Taylor Auto Group as the recipient of the 2nd Jim Taylor Memorial Event. Jim Taylor Chevrolet and Jim Taylor Ford donated $100 to The Wellspring for every new and used car sold during the month of March. This resulted in a donation of over $23,000 to help provide services to homeless Veterans.
- Attended the state homeless conference in Baton Rouge
- Moved to a new location at 400 Hart Street in Monroe
The Permanent & Transitional Housing (P&TH) program serves the chronically homeless and those homeless with a disability. In addition, the P&TH program provides rural victim services in the 11 rural parishes of Northeast and Central Louisiana. P&TH also provides transitional housing to survivors of domestic violence. Additionally, community awareness and education regarding domestic violence, dating violence, sexual assault and stalking are provided throughout the rural service area. This includes leading the coordinated community response to these crimes in the rural parishes. Most recently, multidisciplinary high risk teams were created in Morehouse and Franklin Parishes. The purpose of these high risk teams is to provide intervention and supportive services with a goal to decrease homicides related to these crimes.

2016 Highlights

- Received funding of $416,143 from Office on Violence Against Women for a 3-year grant to implement multidisciplinary high-risk teams in Morehouse and Franklin Parishes
- Initiated quarterly task force meetings in East Carroll Parish in addition to maintaining quarterly task force meetings in Caldwell, Franklin, Morehouse, Richland and West Carroll parishes
- Patricia Simon, Father Mark Watson and Brother Bodie Spicer attended the Heart & Hands Workshop for Rural Advocates & Faith Leaders: Piecing Together Faith & Safety for Rural Victims of Sexual and Domestic Violence
- Provided trainings to local law enforcement, prosecutors and school personnel on their response to domestic violence, dating violence, sexual assault and stalking
- Annual Christmas Tree Lighting Event in Winnsboro raised over $11,000 to provide assistance to homeless individuals and families who are fleeing domestic violence and to assist in providing Christmas gifts to these rural families
- Participated in Operation Stand Down, a resource and medical fair, serving 95 of the area’s homeless
- Provided 6,828 supportive services to 431 individuals
“I’m looking forward and never looking back!”
OUR MISSION AT WORK

Alyssa
Domestic Violence Client

Alyssa came to our shelter after fleeing a violent relationship. On the day after her arrival, The Wellspring received a phone call from NOVA (New Opportunities Vision and Achievement), a local agency who was hiring for various positions. Alyssa’s case manager immediately referred her to NOVA, and provided transportation to the job interview. Once she entered NOVA and explained her situation, she was hired for a position at St. Francis Medical Center. Alyssa continued to work with her case manager as she pursued housing for her family. On the day she departed from Safe Haven, she was referred to the Family Justice Center where she continued to receive case management services with the non-residential case manager.

Alyssa found safe and affordable housing through our rapid re-housing program, which paid her deposit and first month’s rent. She expressed tremendous gratitude to The Wellspring for helping her find employment, and a safe place for her to raise her children.

Gabriella
Outreach, Prevention & Rapid Re-housing Client

Gabriella came into the housing services office feeling helpless and alone. She had recently left an unhealthy marriage and felt as though she had nowhere to turn. Without a home for herself and her young children, Gabriella became a client of the Home at Last Program. She began the process of looking for housing. Like many people, Gabriella had never anticipated being homeless and she was determined to find an affordable apartment for her family. She attended a Money Management class and developed a budget. After a month of searching for an apartment, Gabriella found one that met her family’s needs. She continues to check in regularly with her case manager, and is currently looking for weekend work to supplement her income. Gabriella is overjoyed with her new home, and looks forward to a brighter future.

The Home at Last (HAL) program is a temporary housing assistance program for families with no other housing options. HAL helps eligible homeless families living in nine parishes of Northeast Louisiana. To qualify for HAL, a homeless family must have at least one dependent under the age of 18, and have an income at or below 200% of the poverty level.

At The Wellspring, we respect everyone who comes to us for help. So while their stories are true, client names and images have been changed to protect their privacy.
OUR MISSION AT WORK

Jackson
Counseling & Family Development Center Client

Jackson, a 40 year old male, engaged in counseling for issues with excessive worry, relationship difficulties, and grief over the loss of several loved ones over the years. Through the course of counseling, he was able to identify the sources of his anxiety and work through layers of unresolved grief. He also identified some unrealistic expectations he had of himself. By creating more realistic expectations of himself and others and establishing healthy boundaries with others his anxiety has dissipated. He has learned ways to take care of himself in his grief and has gained valuable tools and resources. He reports feeling happier and more relaxed stating that he is more energetic and better able to enjoy life.

James
Permanent & Transitional Housing Client

James moved to Monroe to start over. James had a diagnosis of a mental health disorder and a history of substance abuse. He was staying at a local homeless shelter when he met The Wellspring’s Homeless outreach staff. James began working at a local business, but sometimes did not make it back to the shelter in time for check in. On those nights, James stayed where he could find a place out of the weather. Once there was an opening, James was accepted into one of our permanent supportive housing programs. James is currently housed, continues to work, and actively seeks employment with higher wages. He remains in regular contact with his case manager. James has found peace now that he has a place to call home.

Samantha and Crystal
Big Brothers Big Sisters of Northeast Louisiana

Little Sister Samantha has struggled with social skills since she made the transition from junior high to high school. Currently in the 10th grade, Samantha was still extremely shy. BBBS matched Samantha with Crystal, a very outgoing young professional. Crystal is active in various community organizations as well as professional groups at work, but faced the same issues as Samantha while in high school. Crystal has been instrumental in helping Samantha pursue new opportunities and engage with different groups of people. Crystal encouraged Samantha to go out for the soccer team, although Samantha was terrified of sports. They were both shocked and thrilled when Samantha made the team! A former soccer player herself, Crystal has pledged to help Samantha improve her skills, to make new friends of her teammates and to be right there at her games! Samantha is grateful and excited that her participation in Big Brothers Big Sisters has helped to open a new door in her life, one she never considered possible.
“The insight I have gained through counseling has made a huge difference in my life.”
The **Wellspring Administrative Staff** has approximately 125 years of combined experience and takes great care and pride in maintaining the agency records, supporting the organizational infrastructure and marketing The Wellspring programs and services to the community. President & CEO Caroline Cascio, and Chief Operating Officer Jane Brandon direct the work of the agency through a staff of over 85 persons.

The Wellspring Board of Directors adopted the 2016 budget in the amount of $5,561,358 to carry out our mission of strengthening and valuing individuals and families. The largest percentage of our revenue comes from state and federal funding. Our meticulous financial records allow us to monitor the agency’s operational expenses, support requests for reimbursements from funding sources and provide documentation for our annual single audit. Accountability is one of our strengths and The Wellspring has been rewarded with unmodified audits for over 25 years, representing the highest opinions issued by various auditors. More information including revenue by source and program is shown in the financial section of this report on page 18.

As with most service directed non-profits, personnel expenses account for the largest line item in The Wellspring’s budget, with payroll and related expenses of over $3 million. Christy Gwin, Director of Finance and Administration, leads a team of eight individuals that work diligently to not only document the financial and statistical work of the agency, but also to oversee the human resource needs of the staff. In addition to being our largest budget line item, our staff is our greatest asset. Wellspring staff remains highly satisfied with their employment with an average overall satisfaction rate of 92%, and an average of 97% in what we consider to be our four key indicators that are core to the overall morale and productivity of a staff. These scores well exceed the target measure of 85%. The Wellspring also boasts a staff retention rate of 95% for 2016, which is further evidence of employee satisfaction.

The Admin Staff is responsible for compiling data and statistical records which demonstrate program outcomes, support requests for funding and can be used to determine trends and develop strategic goals. The agency reports to over 30 funding sources on a monthly, quarterly, semi-annual or annual basis.

The Wellspring represents the Northeast Louisiana region on the Board of the Louisiana Services Network Data Consortium (LSNDC) which serves as the Homeless Management Information System (HMIS), a statewide collaboration of all Louisiana regions. HMIS is a required data collection system for certain federally funded programs. The system provides data to the U.S. Congress and generates reports that are used to make national decisions on funding, determine program success, and demonstrate how well a region is serving those in need. The Wellspring plays a lead role in this statewide collaboration as our employee, Kattina Trosclair, serves as the Regional Administrator for LSNDC and is one of only two State Administrators. She provides training, technical assistance and data quality checks to partner agencies of our local Continuum of Care (CoC) and other regional agencies in Louisiana.

**Administrative Office**
1515 Jackson Street
Monroe, LA 71202
318-651-9314
COALITIONS AND COLLABORATIONS

“Alone we can do little; together we can do much.”

-Helen Keller

Strong partnerships allow us to serve people in ways we could never do as a single agency. We are proud to work alongside our many collaborative partners as we change our community, one life at a time.

The Family Justice Center of Ouachita Parish, one of the first 15 such centers in the world, is a partnership of community advocates, law enforcement, prosecution and judiciary representatives. Established in 2005 with The Wellspring serving as the lead agency, the partners provide a coordinated community response under one roof for domestic and dating violence, sexual assault and stalking. In 2016, we were able to add legal services further enhancing assistance and support to these victims.

The Wellspring is a founding member of NELA Housing & Supportive Services Corporation (locally known as the HOME Coalition of Northeast Louisiana), a 501(c)(3) non-profit that is a coalition of non-profits, government agencies, faith-based groups, businesses and individuals that are concerned with homelessness in NELA. The HOME Coalition of Northeast Louisiana coordinates our area’s response to homelessness by providing a system of housing and services for those who are homeless, or who are at risk of becoming homeless. Their impact in 2016 is indicated as follows:

Expanded our area’s tremendous stock of facilities and programs to serve the homeless through the work of our member agencies. Our capacity grew by 4% (from 506 beds in 2015 to 529 beds in 2016) including 111 emergency shelter beds, 117 Rapid Rehousing beds, 185 transitional housing beds, 116 permanent housing beds (including 56 for the chronically homeless), and a wide array of supportive services to help formerly homeless persons regain housing and move toward independence. Approximately 3,000 persons were served in 2016 by the region’s homeless service providers, with reporting agencies documenting that 80% of those who sought services achieved or maintained permanent housing, a national benchmark for excellence.

In 2008, the SAFER (Stopping Abusive Family Environments - Rural) Task Force, with members from law enforcement, prosecution, judiciary and other community advocates, was formed to implement a coordinated community response to the crimes of domestic violence, dating violence, sexual assault and stalking in the rural parishes of Region B. Building on these strong partnerships in 2016, The Wellspring was able to establish multi-disciplinary high risk teams in Morehouse and Franklin parishes to further enhance critical services for these victims.

The Wellspring is also a founding member and coordinating partner of the Sexual Assault Response Team (SART). Founded in 2007, SART is a collaborative effort of law enforcement, prosecution, healthcare, sexual assault/forensic nurse examiners, mental health professionals and other service providers. These dedicated professionals work together coordinating their efforts to better serve those coping with the aftermath of sexual assault, as well as advocating for legislation to support these victims.

OTHER PARTNERS:
CLIENT PROFILE
The Wellspring’s demographic breakout for 2016.

SERVICE AREA
The Wellspring serves an increasing number of parishes in North and Central Louisiana with Ouachita, Morehouse and Franklin Parishes being the top three parishes served.

Big Brothers Big Sisters of NELA: Franklin, Lincoln, Ouachita, Morehouse, Richland and Union.

Counseling & Family Development Center: Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union and West Carroll.

Domestic Violence: Caldwell, Catahoula, Concordia, East Carroll, Franklin, LaSalle, Madison, Morehouse, Ouachita, Richland, Tensas and West Carroll.

Outreach, Prevention and Rapid Re-housing: Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union and West Carroll.

Permanent and Transitional Housing: Caldwell, Catahoula, Concordia, East Carroll, Franklin, LaSalle, Madison, Morehouse, Ouachita, Richland, Tensas and West Carroll.

Quality Start (Education): Avoyelles, Bienville, Bossier, Caddo, Caldwell, Catahoula, Claiborne, Concordia, DeSoto, East Carroll, Franklin, Grant, Jackson, LaSalle, Lincoln, Madison, Morehouse, Natchitoches, Ouachita, Rapides, Red River, Richland, Sabine, Tensas, Union, Vernon, Webster, West Carroll and Winn.
FINANCIAL STATEMENT
STATEMENT OF ACTIVITIES
The Wellspring Alliance for Families, Inc.
CONDENSED FINANCIAL INFORMATION FOR THE YEAR ENDED DECEMBER 31, 2015
Note: Cameron, Hines & Company has audited this financial statement. A full copy of the report is available for inspection at the agency office.

Revenues:
Contributions $260,287
In-Kind Contributions $154,094
Counseling Fees $263,127
Grants $4,485,348
Interest and Dividend Income $102
Other Income $51,413
Gain on Beneficial Interest in The Wellspring Foundation $7,766
Total Unrestricted Revenues $5,222,137
Net Assets Released from Time Restrictions $169,143

Expenditures:
Program Services
Domestic Violence $816,128
Counseling & Family Development Center $1,048,528
Family Justice Center $303,448
Outreach, Prevention & Rapid Re-housing $1,231,665
Permanent & Transitional Housing $1,096,908
Big Brothers Big Sisters $298,465
Total Program Expenses $4,795,142
Management and General $662,002

INCREASE (DECREASE) IN NET ASSETS ($65,864)
NET ASSETS AT BEGINNING OF THE YEAR (RESTATED) $2,206,906
NET ASSETS AT END OF THE YEAR $2,143,188

The agency’s FY 2015 Financial Statements received an unmodified opinion; this means that these financial statements give a true, correct, complete and fair view of the agency’s financial performance in 2015. The agency’s 2016 audited figures will be available after June 2017.
Our Mission

To strengthen and value individuals and families through professional services and community leadership with compassion and integrity.