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Caroline Cascio
President & CEO, The Wellspring
“Just as ripples spread out when a single pebble is dropped into water, the actions of individuals can have far-reaching effects.”
- The 14th Dalai Lama

The words of the 14th Dalai Lama serve as the theme of this year’s Annual Report, and they speak volumes of the work of The Wellspring. Serving more than 3,000 persons each year, The Wellspring has a vast “ripple effect” across North Louisiana. With over 80 staff members casting “pebbles” of peace, hope, empowerment and security, The Wellspring is changing the lives of not only those seeking our services, but those that our program participants encounter now and far into the future.

As you read through this Annual Report, you may note the highlights enjoyed by each of our programs and our agency as a whole during 2018. You will see that The Wellspring launched our first annual Bowl & Bling, presented by Trinity Diamonds Direct. You may read that the agency was recognized by the Winnsboro/Franklin Parish Chamber of Commerce as Business of the Year, and named Domestic Violence and Sexual Assault Program of the Year for the State of Louisiana by the Louisiana Coalition Against Domestic Violence and the Louisiana Foundation Against Sexual Assault. These achievements are significant, and speak to the integrity and leadership consistently demonstrated by our organization. But perhaps the most noteworthy accomplishments can be found in our Mission at Work Stories, where our programs come to life, and express The Wellspring’s mission in human terms. These triumphs are the ripples, or the far reaching effects that the actions of individual staff members, volunteers, community collaboratives, and you, as a community partner, donor, grantor or concerned citizen, have helped to bring about by engaging with The Wellspring.

Every day, we walk alongside many of our community’s most vulnerable as we go about our work with victims of violence, Veterans and others who are homeless or living in poverty, persons who are depressed and may be contemplating suicide, and children who face the most adverse situations within their own homes and neighborhoods. And every day, we impact our community, our economy, our classrooms, and our places of business, as we break the cycle of violence in a family, or interrupt patterns of generational poverty as we instill hope and help to create positive change in the lives of those who seek our services. Please join us as we celebrate our 88th year of changing our community, one life at a time.

Caroline Cascio
President & CEO

Rick Guillot
Board Chair

Our Mission
To strengthen and value individuals and families through professional services and community leadership with compassion and integrity.
“Each of us has a purpose in life and that purpose requires action. We all want our purpose to be meaningful, positive and impactful to help others. Just as a pebble’s impact on water results in a ripple effect, our actions have an impact on others that is more far-reaching than we could ever imagine. These actions cause reactions whether they are large or small, positive or negative. This makes us mindful of what we do, what we say and how we respond because we know that our actions have the opportunity to influence others. We want that influence to be positive.

Working in healthcare and being involved with various non-profit organizations has afforded me the opportunity to see the ripple effect firsthand. Every time you speak or volunteer or fulfill your daily duties at work and home, you are being given the opportunity to make a ripple in the water. You are being observed by others and influencing others to make ripples too. It is the ripples that help to change the world – to make it a better place for all.

The Wellspring is a perfect example of how the ripple effect has made a positive impact on our community, in particular with some of the most vulnerable people they serve. I believe my purpose in life is to be a pebble hitting the water in everything I do so that in turn, others will reap the benefit of the ripple effect and want to continue to cast a positive influence through their own purpose in life. Together we can begin to throw rocks to make waves that will profoundly impact all of our lives for years to come. Thank you for letting me be a part of The Wellspring’s ripple – it is an honor!”

Aimee Kane
Board Member

“Imagine a child who has been exposed to violence in the home or who has been abused. We know that left unaddressed, such adverse childhood experiences can have significant impact on that child’s life. But if that child is reached through counseling, mentoring, or other supportive services, the negative effects of those adverse experiences are mitigated.

First, it is likely that this child’s peers will be impacted by his ability to interact respectfully and non-violently, without bullying, threatening or volatile behaviors. As that child grows older, his romantic relationships are likely impacted. Here, he is less likely to engage in intimate partner violence as he has experienced respectful interactions, he knows how to manage his emotions, and can communicate in healthy ways. He is likely to be a more respectful co-worker or supervisor so that whomever he works with is exposed to encouraging and supportive interactions rather than a top-down power dynamic. And finally, should he have children, perhaps he is a better father, able to demonstrate the love and affection that his children, all children, deserve.

That’s the ripple effect, and it happens at The Wellspring every day.”

Lisa Longenbaugh
Director of Professional Services

“When I began working at The Wellspring, I believed it was a place of strength and that the work being done here was powerful; 14 years later, I know it without a doubt. I see it every day, across all of our programs and services, at every level. The impact of our work is far reaching, the ripples traveling beyond what we can see or know.

Imagine a child who has been exposed to violence in the home or who has been abused. We know that left unaddressed, such adverse childhood experiences can have significant impact on that child’s life. But if that child is reached through counseling, mentoring, or other supportive services, the negative effects of those adverse experiences are mitigated.

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Lisa Longenbaugh
Director of Professional Services
ABOUT THE WELLSPRING

Founded in 1931, The Wellspring is one of the state’s oldest and most effective non-profits. The Wellspring is an umbrella organization focused on leading our community in serving people in need. Strengthening the lives of individuals and families is the tie that binds our programs together.

Our programming includes mentoring and positive youth development through our Youth Empowerment Program, formerly Big Brothers Big Sisters of Northeast Louisiana (BBBS of NELA); counseling, therapy and supervised visitation services through the Counseling & Family Development Center; comprehensive residential and non-residential services for survivors of domestic violence, dating violence, sexual assault and stalking; and an array of homeless and Veterans’ programs and services throughout Northeast Louisiana serving some of our region’s most vulnerable individuals and families who are homeless, chronically homeless or at-risk of becoming homeless.

Get Involved: To support the work of The Wellspring, visit wellspringofnela.org, and click on “Donate/Volunteer,” or call (318) 651-9314 for more information. Monetary gifts may be made by check or credit card. The Wellspring invites gifts through wills, insurance, trusts, or other planned giving for our endowment fund or specific program needs.

*The Wellspring is a 501(c)(3) charitable not-for-profit corporation (Tax ID #: 72-0442226). Donations to The Wellspring are tax deductible to the fullest extent allowed by law.*
DOMESTIC VIOLENCE

131 adults and
145 children sheltered
105 victims received legal services at FJC

OUTREACH, PREVENTION & RAPID REHOUSING

167 Veterans housed

BBBS OF NELA

447 youth participated in Positive Youth Development Programs

COUNSELING & FAMILY DEVELOPMENT CENTER

538 clients served
1,470 counseling sessions
376 supervised visits
2,747 unduplicated crisis calls

RURAL VICTIM SERVICES AND PERMANENT SUPPORTIVE HOUSING TO PERSONS WITH DISABILITIES

526 individuals served

HOMELESS PROGRAMS

570 adults and children housed in NELA

3,198 clients served
1,888 victims of crime served
9,135 volunteer hours

520 community educational sessions reaching 6,774 persons

2018 Staff Satisfaction survey score of 91%
Staff retention rate of 96%
The Wellspring Administrative Staff has approximately 139 years of combined experience and takes great pride and care in maintaining the agency records, supporting the organizational infrastructure and marketing The Wellspring programs and services to the community. President & CEO Caroline Cascio, and Chief Operating Officer Jane Brandon direct the work of the agency through a staff of over 80 persons.

The Wellspring Board of Directors adopted the 2018 budget in the amount of $5,288,300 to carry out our mission. The largest percentage of our revenue comes from state and federal funding. Our meticulous financial records allow us to monitor the agency’s operational expenses, support requests for reimbursements from funding sources and provide documentation for our annual single audit. Accountability is one of our strengths and The Wellspring has been rewarded with unmodified audits for over 27 years, representing the highest opinions issued by various auditors.

As with most service directed non-profits, personnel expenses account for the largest line item in The Wellspring’s budget, with payroll and related expenses of over $3.4 million. Christy Gwin, Director of Finance and Administration, leads a team of eight individuals that work diligently to not only document the financial and statistical work of the agency, but also to oversee the human resource needs of the staff. In addition to being our largest budget line item, our staff is our greatest asset. The Wellspring boasts a staff retention rate of 96% for 2018, indicating a high level of satisfaction among employees.

The agency provided over 1,500 services of financial assistance to our clients totaling over $723,000. These services are critical to the clients we serve which include Veterans, homeless individuals and families as well as victims of domestic violence and persons with disabilities. These services have enabled many clients to live independently for the first time, maintain their households during difficult times or leave an abusive relationship.

The Admin Staff is responsible for compiling data and statistical records which demonstrate program outcomes, support requests for funding and can be used to determine trends and develop strategic goals. The agency reports to over 30 funding sources on a monthly, quarterly, semi-annual or annual basis.
BIG BROTHERS BIG SISTERS OF NORTHEAST LOUISIANA

Incredible Birthday Party Project

Big Brothers Big Sisters of Northeast Louisiana (BBBS of NELA) is an evidence-based mentoring program that makes meaningful, monitored matches between adult volunteers and children ages nine through 18. BBBS of NELA holds itself accountable for children in its program to achieve measurable outcomes such as educational success; avoidance of risky behaviors; and higher aspirations, greater confidence and better relationships. Additional services provided to youth include life skills workshops and socio-emotional skills classes, which contribute to the prevention and intervention of violent behavior, bullying and child abuse.

In 2018, the program provided positive youth development services to 447 children across its service area, including mentoring, socioemotional skills classes and life skills workshops. Through a partnership with the mortgage side of Chase, the Chase Leadership Academy graduated 50 high school juniors and seniors from the program in May, again setting a record high for program completion. October marked the beginning of a new Chase Leadership Academy class, this time beginning with 65 Monroe/West Monroe area high schools. Neville High School senior and Chase Leadership Academy graduate Ja’Kyra Williams was awarded the 4th annual “Start Something” Scholarship of $1,000 to assist her as she began her higher education at Washington University in St. Louis, MO.

BBBS of NELA was awarded the 2018 Humanitarian Award during the 39th Annual MLK Jr. Birthday Salute Day by the City of Monroe.

During the summer, Academy Sports & Outdoors provided 30 program participants with a Back to School Shopping Spree of $100 each at its West Monroe store. Panda Express “adopted” BBBS of NELA during the October launch of its Monroe store, raising over $2,000 for the program. Throughout the year, BBBS of NELA partnered with Bayou Bowl of Monroe for the Incredible Birthday Party Project, providing 19 birthday parties free of charge for our youth. In November, BBBS of NELA hosted its Civic Engagement Institute for Youth in Lincoln Parish.

The Wellspring Board of Directors voted in September 2018 to disaffiliate from the national Big Brothers Big Sisters of America network, transitioning BBBS of NELA to the Youth Empowerment Program, an Initiative of The Wellspring. For over 20 years, BBBS of NELA has served thousands of children and youth facing adversity in our region. Although our name will change, this transition will allow staff to continue the ongoing response to the specific needs of youth in Northeast Louisiana through our multi-layered supportive services such as mentoring, advocacy, education, socio-emotional life skills programs, youth leadership through Chase Leadership Academy and the Civic Engagement Institute, while broadening our scope to fill gaps for services in our region.

The Youth Empowerment Program will continue The Wellspring’s mission to strengthen and value individuals and families through professional services and community leadership with compassion and integrity, leading to a brighter future for our entire community.
The Counseling & Family Development Center (CFDC) is one of the area’s premier providers of counseling and mental health services. The staff of Licensed Professional and masters’ level Counselors have extensive experience reconciling a wide range of family and individual concerns. The center offers individual and family therapy, play therapy, Eye Movement Desensitization and Reprocessing (EMDR) therapy, custody evaluations, parent coordination, supervised visitation, and informational workshops to help families thrive and enrich their relationships. With deep specialty in the area of trauma, therapists work with survivors of intimate partner violence, sexual violence, and child abuse. Additional areas of expertise include relationships, mood disorders including depression and anxiety, parenting issues, grief, and divorce related issues.

The CFDC serves as the Accredited Sexual Assault Center for a nine parish service area and achieved Level III accreditation in 2018. The center provides services to survivors of sexual assault including crisis intervention, safety planning, medical and legal advocacy through the 24/7 sexual assault hotline, in-person crisis intervention and support, counseling, and accompaniment during forensic medical exams and law enforcement interviews. The CFDC responded to 79 survivors in 2018.

The center is also one of five accredited sexual assault centers to have received a grant supporting primary prevention of sexual violence. This program provided evidence based curricula to 1,268 individuals across the service area.

Through the hospital based advocacy program, Wellspring staff and volunteer advocates are on call 24 hours a day to meet survivors at area hospitals. Advocates provide vital information and support to survivors about their legal and medical rights, decision-making about reporting the crime, components of the forensic medical exam, as well as additional resources available to them. The program responded to 79 survivors in 2018.

During the 2018-2019 academic year, the CFDC partnered with Neville and Rayville High School football teams implementing Coaching Boys into Men a nationally recognized, evidence based sexual violence prevention program. Athletic coaches are extremely influential and play a unique role in the lives of young men and are positioned to strongly influence how their players think and behave, both on and off the field.

The CFDC and Domestic Violence program are working together to address Human Trafficking, particularly among survivors of domestic violence and sexual assault. Directors Lisa Longenbaugh and Valerie Bowman attended a training in Atlanta in March 2018. The training was provided by Futures Without Violence. There are many parallels in the dynamics and trauma experience among domestic violence, sexual assault, and trafficking. With expertise in trauma and these types of violence, The Wellspring is uniquely poised to address the issue of human trafficking. We are working with local partners, state associations, and national technical assistance providers to ensure that our response to survivors of trafficking is safe and effective.

The CFDC also provides Mental Health Consultation for Quality Start, a child care rating system in partnership with Tulane University and the Louisiana Department of Education.
The Wellspring’s Domestic Violence (DV) program addresses domestic and family violence in Northeast Louisiana by offering residential and non-residential services to adults and children in abusive relationships. These services are confidential, free, and provided regardless of when the abuse occurred or if it was reported. These critical services can help survivors of domestic violence have a life free from emotional, physical and sexual abuse.

During Teen Dating Violence Awareness Month in February, we partnered with the ULM Art Department for six performances of “He Called me Pretty,” a play written by Wellspring Outreach and Prevention Coordinator Jeslyn Lewis. The play was performed at six area junior high and high schools reaching approximately 800 students. In March, Director Valerie Bowman, Sexual Assault Program Coordinator & Therapist Melanie Clark and Family Justice Center (FJC) partner Ouachita Parish Sheriff’s Office Senior Investigator Darrell Johns participated in a KEDM Public Radio forum, Policy and a Pint, to talk about teen dating violence.

DV Awareness Month is observed across the United States during the month of October. The DV program hosts several events including Hope in the Light of Day. This event honors those who have lost their lives to domestic violence, provides education and information to the public, and creates awareness for those living in abusive relationships. The month includes many activities including trainings; and outreach within schools, churches and various other groups throughout the service area.

The DV program took part in the Northeast Louisiana Summer Film Series hosted by the Arts Council of Northeast Louisiana. The Wellspring’s President and CEO Caroline Cascio and DV Program Director Valerie Bowman participated in a panel discussion after the screening of “Five Awake,” directed by a Louisiana woman. This film follows the fierce efforts of five women who are fed up with domestic violence. It chronicles their championing of a historic legislative package to protect victims of domestic abuse. These new laws have helped to protect victims in our state and laid the groundwork for various other laws to protect victims in the state.

Each year, we invite clients to Santa’s Workshop where they can shop for gifts for their children at no charge. Due to the generosity of our community, the program served 45 families and provided holiday gifts for 133 children in December.

Through the DV program, The Wellspring serves as the lead agency for the FJC of Ouachita Parish. The FJC is a community collaborative effort comprised of community advocates, law enforcement, prosecution and judiciary representatives working together to serve victims of domestic violence, sexual assault, teen dating violence and stalking.

The FJC was awarded the 2018 James Sharp Jr. Justice Award during the 39th Annual MLK Jr. Birthday Salute Day by the City of Monroe. The award recognizes those displaying an overwhelming commitment to helping people receive justice and equal rights.

The FJC and The Wellspring were recognized as the 2018 Organization of the Year by the Louisiana Coalition Against Domestic Violence (LCADV) and Louisiana Foundation Against Sexual Assault (LaFASA) for its work in the area of DV and sexual assault.
achieve housing stability.

At the end of 2018, the Supportive Services for Veteran Families (SSVF) program began preparations for the roll out of the new Rapid Resolution system designed to prevent immediate entry into homelessness or to immediately resolve a household’s homelessness once they enter shelter, transitional housing or an unsheltered situation.

Wellspring staff will work alongside SSVF Regional Coordinators on the national level to implement this system in the community throughout 2019.

Critical to the success of helping clients achieve housing stability are the dollars The Wellspring receives from grants to provide Temporary Financial Assistance (TFA) for clients. In 2018, The Wellspring’s OPRR program provided $401,514 dollars in TFA to help clients who were homeless or at-risk of becoming homeless. Funds were used for rental assistance, lease and utility deposits, utilities, car maintenance and other emergency needs for clients and their families.
The Wellspring’s Permanent & Transitional Housing program (P&TH) provides transitional housing, as well as comprehensive nonresidential services to survivors of domestic violence, dating violence, sexual assault and stalking throughout our rural service area. In addition, community awareness and education regarding these crimes are provided throughout the rural parishes.

The P&TH program leads a coordinated community response (CCR) to domestic violence, dating violence, sexual assault and stalking in six rural parishes by hosting quarterly task force meetings. During Domestic Violence Awareness Month in October 2018, a joint CCR meeting was facilitated with Senator Neil Riser as the guest speaker. Several staff members from The Wellspring participated in a CCR training that the Louisiana Coalition Against Domestic Violence provided to help plan our expansion of the rural CCR work into our Red River service area. The program hosted an open house for its Jena location.

The program partnered with Workforce Development Board SDA-83, Inc. to provide training to 32 of their staff members from across the region on domestic violence, dating violence, sexual assault, stalking and the effects of these crimes on the workplace. The program also conducted numerous trainings in rural schools to educate faculty and students on these crimes.

The P&TH program has multidisciplinary high risk teams in Morehouse and Franklin Parishes that provide intervention and supportive services to victims most at risk of being involved in a fatal domestic or dating violence incident with a goal to decrease homicides related to these crimes. The multidisciplinary high risk team partnered with The National Network to End Domestic Violence’s Safety Net Team to provide a law enforcement and prosecutorial training in Morehouse and Franklin parishes on “From Phones to Facebook to Spyware: Technology Abuse & Safety in the Digital Age.”

The Annual Christmas Tree Lighting Event in Winnsboro and rural donors contributed approximately $10,000 to provide assistance to homeless individuals and families who are fleeing domestic violence and to assist in providing Christmas gifts to 98 children served by the P&TH program. The agency also received a generous donation of $30,000 from the Sixth Judicial District Attorney’s Office for the work that The Wellspring does with victims of crimes and their families throughout our service area.

The P&TH program also serves the chronically homeless and those homeless with a disability by providing permanent supportive housing and case management services to the area’s most vulnerable homeless populations. P&TH staff hosted monthly life skills classes to aid individuals in gaining necessary skills to obtain and maintain housing.
OUR MISSION AT WORK

A scared, pregnant mother of two young children came to one of our rural offices seeking services. She had recently left her husband, the father of her children, who had been mentally, emotionally and physically abusive and she felt overwhelmed, helpless and confused. Staff provided support and hope in what seemed like a hopeless situation. While she was enrolled in our program, The Wellspring provided her with transitional housing, case management, safety planning, support groups, counseling, and assistance with a protective order, basic needs, and referrals to other community resources. Weekly and at times daily phone calls and visits revolved around her most urgent and immediate need: how to keep herself and her children safe.

While living in The Wellspring’s transitional housing program, the gravity of her situation stabilized and she decided to return to college. As her confidence grew, she found opportunities to help others in similar situations. She began sharing her story at ladies’ conferences, church gatherings and other events where she felt her story could make an impact on someone else. She said sharing her story with others was healing for her and she felt relieved and empowered.

Today, our scared, timid, overwhelmed survivor looks very different. She successfully finished college. She has chosen a profession where she is making a difference in the lives of others. She is giving back to her community by encouraging and strengthening the individuals she serves offering education, resources and referral. More importantly, she is sharing HOPE.

John came to The Wellspring homeless, unemployed and staying at the Salvation Army because his family and friends no longer allowed him to live with them. He was frustrated and spoke angrily with staff. He shared his troubles and feelings of frustration that no one wanted to help him. I empathized with John and gently suggested he might get more people to help him if he changed his attitude and approach when seeking assistance. Regularly, John came by the office to talk about the ongoing challenges he faced. He eventually told me about his drug use and involvement in illegal activities to make money. During one conversation, he told me he could no longer bear his situation. He said he had been offered a large sum of money to commit a violent crime, and was so desperate he was afraid he might do it. As we talked, John began to understand the personal consequences, as well as the pain his actions would cause others so he decided against the crime.

Eventually, we lost touch until recently when he returned to the office a more hopeful man. John described how working with The Wellspring had positively influenced his life. Now married with a home and a good job, he is no longer angry and frustrated with life, or involved in drugs and illegal activities. He has given his life to Jesus Christ and plans to go into ministry. As our conversation ended, John shook my hand, hugged me, and said “Thank You” with a big smile on his face and a glow in his eyes, and left.

When Amy and her three children arrived at our domestic violence shelter the children were extremely traumatized due to the violence they had witnessed. They would not speak to anyone, smile, or interact with others, even other children. They would cringe and run to the corner if it became too loud at the shelter. Amy would also become agitated, frustrated and cry if things began to overwhelm her. Her blood pressure was elevated because she was not able to pay for her daily medication, but The Wellspring was able to purchase the prescription and help get her blood pressure regulated. Amy displayed a strong will to be self-sufficient and would not accept assistance for transportation, but chose to walk to complete the goals she had set for her family.

During their time at the shelter, the children opened up more, whereas initially staff could not understand anything they said. They are now using complete sentences, smiling, hugging staff, and playing with other children. The 5-year-old boy is now enrolled in school and thriving! Almost immediately, school began to have a positive impact on his life. By working with her case manager on the goals she had set for herself, Amy was able to qualify for housing assistance and get a place of her own for her family. Amy now has an apartment, which was furnished by The Wellspring, and she is continues to work to complete some of the goals she has set for herself.

Big Brothers Big Sisters of Northeast Louisiana hosted its 6th annual Civic Engagement Institute for Youth (CEI) in Ruston, LA with 27 high school students participating. CEI is a 1½ day workshop designed to engage students in the democratic process and teach best practices of civic engagement, leadership and community service. Students work together in teams to identify issues of local concern, research these issues and develop proposals for change.

Through this highly interactive educational experience, students strengthen their communication, problem solving, and conflict resolution skills, while identifying issues and solutions that relate to today’s youth in Lincoln parish. Topics presented included: Employment & Entertainment Opportunities for Youth, Lack of Public Transportation, Community Divisiveness & Diversity, and Socioeconomic Gaps. The event culminated in students presenting to a panel of community leaders and policy makers pledging to continue their work into the future, developing these proposals into action plans. One student said, “It was absolutely amazing!! It was an experience I’ll never forget.”

The event was sponsored by Courtyard by Marriott, Whataburger, Ruston-Lincoln Chamber of Commerce, CenturyLink and Lincoln Parish ACHIEVE. The workshop featured and collaborated with key community leaders including Ruston Mayor Ronnie Walker, United Way of NELA, the Ruston- Lincoln Chamber of Commerce, Lincoln Parish Sheriff’s Department, Louisiana Workforce Commission, City of Ruston, Ruston-Lincoln Convention & Visitor’s Bureau, and Louisiana Tech University. CEI has become one of The Wellspring’s signature events and continues to engage and empower youth throughout Northeast Louisiana.
Dear Therapist,

We haven’t seen you since April and I wanted to thank you again and give you an update. We have worked out our own visitation plan without the use of attorneys and it has been wonderful. We both bend when situations arise and there has been no conflict whatsoever. I had her for Mother’s Day. He was working on Father’s Day but his wife wanted to surprise him with her girls and my daughter so they drove to where he was and had Father’s Day with him there. He called and thanked me and said he was so surprised.

My daughter has done nothing but blossom in this new chapter. Her dad is learning to step up and I am learning to step back to let him. Yesterday was her 11th birthday. We all had dinner and cake together... even our parents. We all had a very nice time and my daughter was so excited to have everyone there with her.

She, being the child that she is, has tested the waters a few times but she now knows that Mom and Dad communicate. We discuss what we think is best for her, and we compromise to carry out a united decision. I hold up the punishments that he gives if he grounds her for longer than she will be with him and he does the same for me.

We are learning to trust each other again. I cannot tell you enough how much I appreciate all that you have done for our family. This would not have been possible without you.

Thank you so very much,
Mom
The Wellspring's demographic breakout for 2018.

- **Gender**: 69% Female, 31% Males
- **Age**: 53% Under 16, 44% 17-25, 15% 26-35, 16% 36-45, 9% 46-55, 5% 55+
- **Income**: 9% Less than $8K, 37% $8K-$16K, 21% $16K-$24K, 9% $24K-$32K, 4% $32K-$40K, 4% $40K+
- **Marital Status**: 3% Single, 18% Married, 9% Separated, 7% Divorced, 1% Widowed, 28% Other
- **Race/Ethnicity**: 34% Caucasian, 63% African American, 3% Hispanic, Asian or Other

The Wellspring covers a broad area made up of a number of North and Central Louisiana parishes. In 2018, 64% of persons served were from Ouachita Parish and 36% came from the rural parishes. Of the total number served, more persons came from Morehouse and Franklin parishes than any other rural parish.

**SERVICE AREA**

Big Brothers Big Sisters of Northeast Louisiana: Franklin, Lincoln, Ouachita, Morehouse, Richland and Union.

Counseling & Family Development Center: Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union and West Carroll.

Domestic Violence: Caldwell, Catahoula, Concordia, East Carroll, Franklin, LaSalle, Madison, Morehouse, Ouachita, Richland, Tensas and West Carroll.

Outreach, Prevention and Rapid Re-housing: Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union and West Carroll.

Permanent and Transitional Housing: Caldwell, Catahoula, Concordia, East Carroll, Franklin, LaSalle, Madison, Morehouse, Ouachita, Richland, Tensas and West Carroll.

Quality Start (Education): Avoyelles, Bienville, Bossier, Caddo, Caldwell, Catahoula, Claiborne, Concordia, DeSoto, Grant, Jackson, LaSalle, Natchitoches, Rapides, Red River, Sabine, Vernon, Webster and Winn.
Statement of Activities
The Wellspring Alliance for Families, Inc.

Condensed Financial Information for the Year Ended December 31, 2017

Note: Cameron, Hines & Company has audited this financial statement. A full copy of this report is available for inspection at the agency office.

Revenue:
Contributions $248,209
In-Kind Contributions $27,935
Counseling Fees $218,511
Grants $4,479,728
Interest and Dividend Income $80
Other Income $42,585
Gain on Beneficial Interest in The Wellspring Foundation $20,625
Total Unrestricted Revenues $5,037,673
Net Assets Released from Time Restrictions $198,681
TOTAL REVENUE $5,236,354

Expenditures:
Program Services
Domestic Violence $800,744
Counseling & Family Development Center $877,407
Family Justice Center $349,277
Outreach, Prevention & Rapid Re-housing $1,359,816
Permanent & Transitional Housing $1,062,937
Big Brothers Big Sisters $199,838
Total Program Expenses $4,650,019
Management and General $703,742
TOTAL EXPENSES $5,353,761

Increase (Decrease) in Net Assets $(103,417)

Net Assets at Beginning of the Year (Restated) $3,447,613

Net Assets at End of the Year $3,344,196

2018 Revenues
- Grants: Federal 45%
- Grants: State 41%
- Special Events 1%
- United Way 2%
- Contributions 5%

2018 Expenses by Program
- P&TH 18%
- FJC 14%
- DV/Shelter 7%
- BBBS of NELA 18%
- CFDC 16%
- Admin & General 14%
- OPRR 24%
COLLABORATIONS

Teamwork + Partnership + Relationship + Cooperation = Together Everyone Achieves More!

**Stopping Abusive Family Environments Rural Services (SAFER)**

“Having worked together for many years with the SAFER Task Force and The Wellspring, I have personally witnessed the positive impact they have had on the people, families and communities they serve. Their proactive, relentless yet compassionate and diplomatic approach to the task of ensuring the safety of our citizens in their homes is needed now more than ever.”

- Judge Will Barham, 5th Judicial District Court

**Coaching Boys Into Men (CBIM)**

“We found the CBIM program to be a great tool to use to cover some off the field topics that we felt were important elements in growing our young men. The topics covered were applicable to teenage life and take aim at many topics that need to be covered with teenagers by mentors in their lives. The program is well laid out, easy to follow, and The Wellspring offered great support to help along the way. I look forward to continue using it with future teams.”

- Coach Mickey McCarty, Neville High School

**United Way of Northeast Louisiana**

“United Way NELA continues to enjoy a long and outstanding working relationship with The Wellspring as a Partner Agency, funding programs such as the Counseling and Family Development Center, Domestic Violence Shelter, Permanent/Transitional Housing and Big Brothers Big Sisters of NELA. However, as the needs of our community become more complex, our response to community issues requires that it’s not done by just one single agency or one single program. Community collaboration enables multiple agencies to work together and accomplish addressing community issues. The “Front Door to Housing” collaborative approach that United Way, The Wellspring, and the HOME Coalition formed to address emergency housing in our community is a wonderful example of that. We are all working for the same goal and that goal is to use the available resources to assist families that are in emergency crisis housing to move into their own homes. The Wellspring is a vital partner in making that happen.”

- Mrs. Janet Durden, President, United Way of Northeast Louisiana

**Louisiana Foundation Against Sexual Assault (LaFASA)**

“Having received the highest accreditation level possible, The Wellspring sexual violence program continues to excel in their commitment to preventing sexual violence, serving survivors, holding perpetrators accountable, and ensuring that systems (such as law enforcement, the courts, workplaces, schools, and places of worship) are responsive to victims’ needs.”

- Rafael de Castro, Executive Director, LaFASA